

# Case Study – Testing CoE



## Project Description

Testing CoE model enables leading manufacturing company in North America to improve QA process and reduce cost of testing

### FACT SHEET



#### Organization

Procurement



#### Industry

Major Auto supplier



#### Scope

Supply Chain



#### Technologies used

SAP ERP , HP QC, QTP



#### Testing Tools

HP QC, QTP



#### Application Type

Testing CoE

- Lower cost of operations by more than 25%
- Improvement in service delivery levels with 100% Schedule adherence and 100% Quality adherence against the SLA of 95% and a consistent vendor rating of 'Excellent' or 'Good'
- Around 35% reduction in regression test cycles from test automation
- Around 5% Y-O-Y improvement though efficiency gains from a centralized team and standardized process as measured by reduction in test cycle times and productivity gains

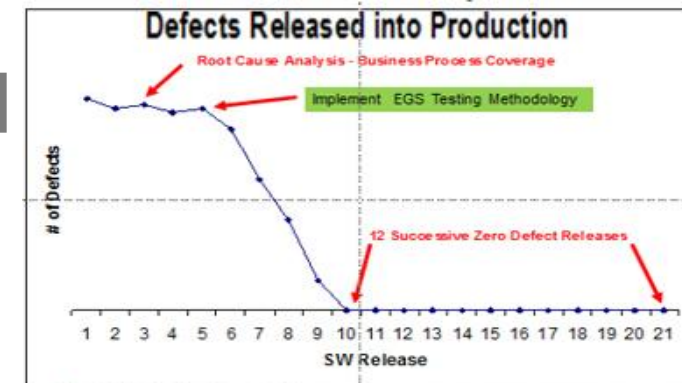
#### Value Added by EGS

**Total Team Size : 8**

**Project Status: COMPLETED**

- Lack of a structured testing model
- Quicker time to market needs
- Predominantly delivery focused without building necessary foundation
- No definitive insight into Quality of Testing end Product
- Knowledge Management in infancy stages coupled with dearth of Business knowledge

#### Challenges



- ✓ No of defects dropped
- ✓ Achieved Zero defect in Production
- ✓ Production Calls were extinct as there were no issues